

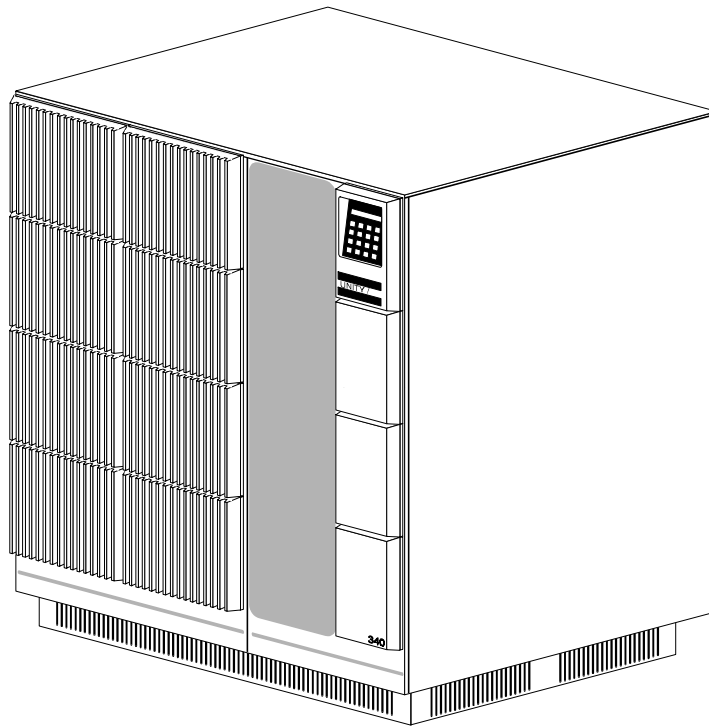
UNITY / I™

Three-Phase Uninterruptible Power Systems

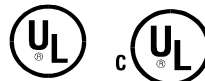
UT340, UT360, UT380, UT3100

60 Hz

Planning and Installation Manual



LTM-0357A
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BEST®

IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

This manual contains important instructions for your UNITY/I™ UPS.

The installation and use of this product must comply with all national, federal, state, municipal, or local codes that apply. If you need help, please call BEST's Technical Support Center at **1-800-356-5737** (U.S.A. or Canada; elsewhere, call your local BEST office).



WARNING!

UPS units contain hazardous AC and DC voltages. A qualified electrician must install the UPS, AC line service, and external batteries according to local and national codes and must be familiar with batteries and battery installation.

Before installing, maintaining, or servicing the UPS, shut off the UPS and disconnect all sources of AC and DC power.

Whenever AC and/or DC voltage is applied, there may be AC voltage at the UPS output; this is true because the UPS can supply output power from mains or from its batteries. To avoid equipment damage or personal injury, always assume that there may be voltage at the UPS output.

TEST BEFORE TOUCHING!

To reduce the risk of fire or electric shock, install the UPS and external batteries in a temperature and humidity controlled indoor area, free of conductive contaminants.

UPS batteries are high current sources. Shorting battery terminals or DC terminal strips can cause severe arcing, equipment damage and injury. A short circuit can cause a battery to explode. Always wear protective clothing and eye protection and use insulated tools when working near batteries.



This unit contains components that are sensitive to electrostatic discharge (ESD). If you do not follow proper ESD procedures, you may cause severe damage to electronic components.

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Section 100: Introduction

An uninterruptible power system (UPS) protects sensitive equipment against unacceptable disturbances from the mains (AC line) supply. The UNITY/I™ three-phase UPS has the capacity to serve a wide variety of electrical equipment— from mainframe computers to enterprise-wide EDP installations to production lines. The UNITY/I three-phase UPS provides true on-line, single-conversion technology and harmonics isolation.

Only a **qualified electrician** should install this unit. The planning and installation manual gives the electrician guidelines for:

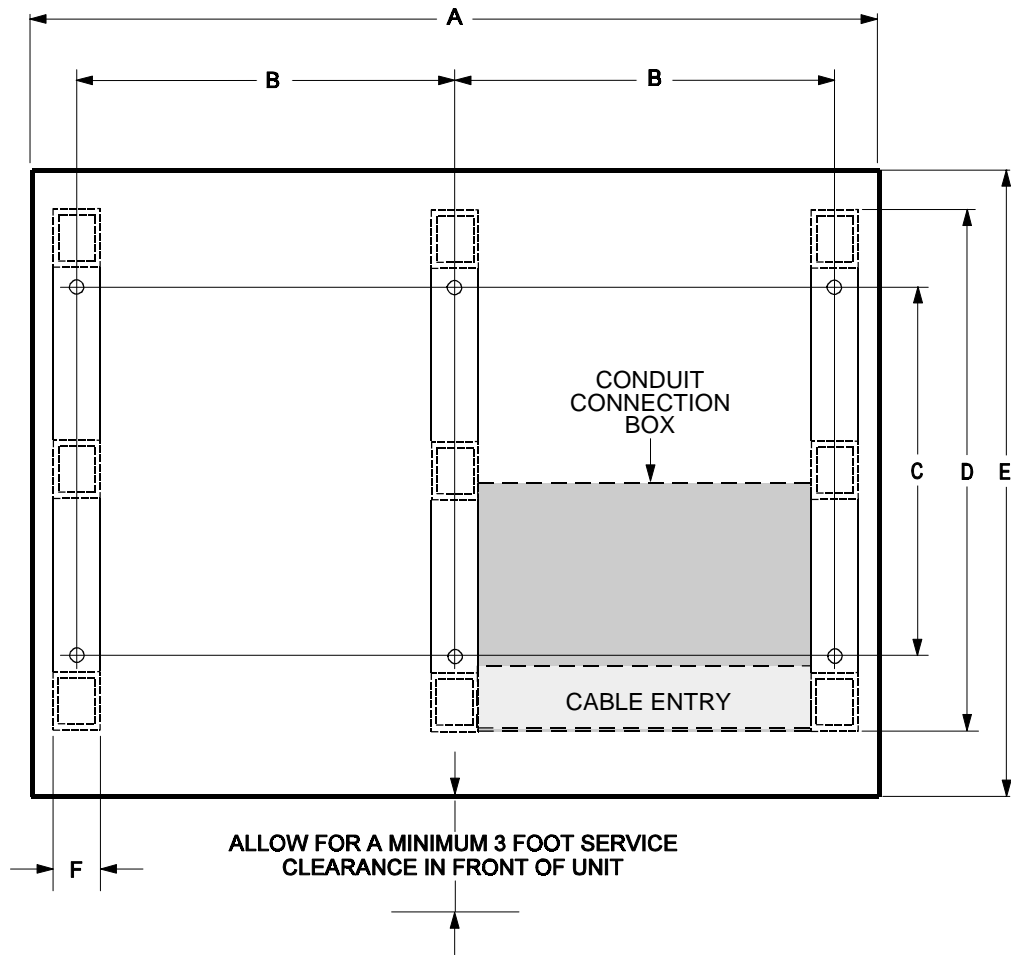
- installation wiring.
- external battery installation.
- UPS startup procedures.
- phase check for the maintenance bypass cabinet (MBC).
- UPS shutdown procedures.

If you need assistance, please have the UPS model number and serial number available and call BEST's Technical Support Center at 1-800-356-5737 (U.S.A. or Canada) or call your local BEST office.

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101 UPS Footprint

Figure 1: Footprint of the UT340, UT360, UT380, UT3100 with Conduit Connection Kit (Top View)



	Inches	Millimeters
A	39.4	1000
B	17.9	455
C	19.8	504
D	27.9	708
E	31.7	804
F	2.4	60

Allow a minimum of 3 feet (914 mm) at the front of the unit, 3 feet (914 mm) at the top of the unit, and 6 inches (152 mm) at the back of the unit for service clearance and for air flow.

Cable entry from bottom only.

The conduit connection kit includes a conduit connection box and three pedestals, shipped separately. See installation instructions shipped with kit.

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102 Specifications for the UT340 and UT360

Tables 1 - 4 contain specifications for UPS models UT340 and UT360.

Table 1: AC Input Specifications, UT340 and UT360

	UT340		UT360	
Voltage	3 x 208Y/120	3 x 480Y/277	3 x 208Y/120	3 x 480Y/277
Rated input current - Amps	146	63	219	95
Mains tolerance % (programmable)	+10, -15	+10, -15	+10, -15	+10, -15
Bypass tolerance % (programmable)	±10	±10	±10	±10
Frequency - Hz	60 ±6%	60 ±6%	60 ±6%	60 ±6%
Current distortion % - THD	0 - 5	0 - 5	0 - 5	0 - 5
Acceptable cable size range - AWG ^{1,2,3}	3/0 - 250 kcmil	4 - 2	300 - 500 kcmil	1 - 2/0
Recommended overcurrent protection - Amps ^{3,4}	200	80	300	125

Table 2: AC Output Specifications, UT340 and UT360

	UT340		UT360	
Voltage	208Y/120	480Y/277	208Y/120	480Y/277
Rated output current - Amps	111	48	167	72
Tolerance % - symmetrical load	±1	±1	±1	±1
- asymmetrical load ⁵	±3	±3	±3	±3
- load step 0-100%	±5	±5	±5	±5
Distortion % - linear load	0 - 3	0 - 3	0 - 3	0 - 3
Frequency - Hz				
- mains synchronized	60 ±6%	60 ±6%	60 ±6%	60 ±6%
- free running %	±0.1	±0.1	±0.1	±0.1
Overload capacity %, mains operation				
- 1 minute	250	250	250	250
- 10 minutes	150	150	150	150
Overload capacity %, battery operation				
- 1 minute	150	150	150	150
- 10 minutes	125	125	125	125
Acceptable cable size range - AWG ^{1,2,3}	1/0 - 3/0	6 - 3	4/0 - 300 kcmil	3 - 1
Recommended overcurrent protection - Amps ^{3,4}	150	60	225	90

Notes for Tables 1 and 2:

1 Based upon UL rating of termination connector and upon 75°C copper conductors at 30° C ambient from NEC Table 310-16.

Conductor size may vary based on installation requirements.

2 For a 100% switch mode load, it is recommended that you size the neutral conductor for 1.732 times the phase current.

3 For units with external bypass, see Figures 4 and 5.

4 For UPS module only (UPS input breaker).

5 100% imbalance, provided output current rating is not exceeded.

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Table 3: DC Input/Battery Specifications, UT340 and UT360

	UT340	UT360
Acceptable external battery cable size range - AWG ¹	250 kcmil or 2 x 1/0	500 kcmil or 2 x 3/0
Nominal DC current - Amps	200	300
Nominal DC voltage	216	216
Nominal number of cells	108	108
Factory-set float charge voltage ²	246	246
Charger current limit - Amps ³	20	30
Inverter % efficiency		
- 100% load	91	92
- 75% load	91	92
- 50% load	89	90
- 25% load	86	87

Notes for Table 3:

1 Based on 75° C copper conductors at 30° C ambient, intermittent duty, from NEC Table 310-16. Conductor size may vary based on installation requirements.

2 Adjust the float charge voltage setting per the battery manufacturer's recommendations.

3 Programmable to lower level.

Table 4: General Specifications, UT340 and UT360

	UT340	UT360
Noise attenuation - dB		
- differential mode	60	60
- common mode ¹	120	120
Typical heat dissipation - kW (BTU)		
- At full rated load, normal operation	2.11 (7185)	3.16 (10,778)
- At full rated load, economy mode	1.67 (5688)	1.86 (6333)
- At 0.8 PF load, normal operation	1.68 (5748)	2.53 (8622)
- At 0.8 PF load, economy mode	1.33 (4551)	1.48 (5067)
Efficiency %, AC to AC		
- normal operation	95	95
- economy mode	96	97
Humidity %, non-condensing maximum	95	95
Ambient UPS and battery temperature - ° F (° C)	32 - 104 (0 - 40)	32 - 104 (0 - 40)
Ideal UPS and battery temperature - ° F (° C)	77 (25)	77 (25)
Air flow - CFM (m ³ /hour)	706.8 (1200)	706.8 (1200)
Audible noise, typical - dBA	55	55
UPS dimensions, with conduit connection kit H x W x D - inches (mm)	59.1 x 39.4 x 31.5 (1500 x 1000 x 800)	59.1 x 39.4 x 31.5 (1500 x 1000 x 800)
UPS total weight - lbs (kg)	1741 (790)	2160 (980)
Conduit connection kit weight - lbs (kg)	54 (24.49)	54 (24.49)
Floor loading, UPS with conduit connection kit - pounds per square inch (kPa)	14.93 (102.94)	18.42 (127)

Note for Table 4:

1 With isolation transformer and the UPS wired as a separately derived system.

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103 Specifications for the UT380 and UT3100

Tables 5 - 8 contain specifications for UPS models UT380 and UT3100.

Table 5: AC Input Specifications, UT380 and UT3100

	UT380	UT3100
Voltage	3 x 480Y/277	3 x 480Y/277
Rated input current - Amps	127	159
Mains tolerance % (programmable)	+10, -15	+10, -15
Bypass tolerance % (programmable)	±10	±10
Frequency - Hz	60 ±6%	60 ±6%
Current distortion % - THD	0 - 5	0 - 5
Acceptable cable size range - AWG ^{1, 2, 3, 4, 5}	2/0 - 4/0	3/0 - 250 kcmil
Recommended overcurrent protection - Amps ^{4, 5}	175	200

Table 6: AC Output Specifications, UT380 and UT3100

	UT380	UT3100
Voltage	480Y/277	480Y/277
Rated output current - Amps	96	120
Tolerance %		
- symmetrical load	±1	±1
- asymmetrical load ⁶	±3	±3
- load step 0-100%	±5	±5
Distortion %, linear load	0 - 3	0 - 3
Frequency - Hz		
- mains synchronized	60 ±6%	60 ±6%
- free running %	±0.1	±0.1
Overload capacity % mains operation		
- 1 minute	250	250
- 10 minutes	150	150
Overload capacity % battery operation		
- 1 minute	150	150
- 10 minutes	125	125
Acceptable cable size range - AWG ^{1, 2, 3, 4, 5}	1 - 2/0	1/0 - 3/0
Recommended overcurrent protection - Amps ^{4, 5}	125	150

Notes for Tables 5 and 6:

1 Bus bar can accept up to 2 cables per terminal.

2 Based upon UL rating of termination connector and upon 75° C copper conductors at 30° C ambient from NEC Table 310-16.

Conductor size may vary based on installation requirements.

3 For a 100% switch mode load, it is recommended that you size the neutral cable for 1.732 times the phase current.

4 For units with external bypass, see Figures 4 and 5.

5 For UPS module only (UPS input breaker).

6 100% imbalance, provided output current rating is not exceeded.

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Table 7: DC Input/Battery Specifications, UT380 and UT3100

	UT380	UT3100
Acceptable external battery cable size range - AWG ¹	250 kcmil or 2 x 1/0	500 kcmil or 2 x 3/0
Nominal DC current - Amps	245	310
Nominal DC voltage	360	360
Nominal number of cells	180	180
Factory-set float charge voltage ²	410	410
Charger current limit - Amps ³	25	30
Inverter % efficiency		
- 100% load	92	93
- 75% load	92	93
- 50% load	90	91
- 25% load	87	88

Notes for Table 7:

- 1 Based on 75° C copper conductors at 30° C ambient, intermittent duty, from NEC Table 310-16. Conductor size may vary based on installation requirements.
- 2 Adjust the float charge voltage setting per the battery manufacturer's recommendations.
- 3 Programmable to lower level.

Table 8: General Specifications, UT380 and UT3100

	UT380	UT3100
Noise attenuation - dB		
- differential mode	60	60
- common mode ¹	120	120
Typical heat dissipation - kW (BTU)		
- At full rated kW load, normal operation	3.33 (11,377)	4.17 (14,221)
- At full rated kW load, economy mode	2.47 (8445)	3.09 (10,556)
- At 0.8 PF load, normal operation	2.67 (9101)	3.33 (11,377)
- At 0.8 PF load, economy mode	1.98 (6756)	2.47 (8445)
Efficiency %, AC to AC		
- normal operation	96	96
- economy mode	97	97
Humidity %, non-condensing maximum	95	95
Ambient UPS and battery temperature - ° F (° C)	32 - 104 (0 - 40)	32 - 104 (0 - 40)
Ideal UPS and battery temperature - ° F (° C)	77 (25)	77 (25)
Air flow - CFM (m ³ /hour)	706.8 (1200)	706.8 (1200)
Audible noise, typical - dBa	55	55
UPS dimensions, with conduit connection kit H x W x D - inches (mm)	59.1 x 39.4 x 31.5 (1500 x 1000 x 800)	59.1 x 39.4 x 31.5 (1500 x 1000 x 800)
UPS total weight - lbs (kg)	2425 (1100)	2634 (1195)
Conduit connection kit weight - lbs (kg)	54 (24.49)	54 (24.49)
UPS weight with conduit connection kit - pounds per square inch (kPa)	20.62 (142.17)	22.36 (154.17)

¹ With isolation transformer and the UPS wired as a separately derived system.

104 Receiving and Moving the UPS

WARNING!

The UPS and related equipment are very heavy. To prevent personal injury or equipment damage, use extreme care when handling and transporting the UPS cabinet and related equipment.

1. While the UPS system is still on the truck, inspect the equipment and shipping container(s) for any signs of damage. Do not install the system if damage is apparent. If damage has occurred, notify BEST as soon as possible.
2. Compare the shipment with the bill of lading. Report any missing items to the carrier and to BEST immediately.
3. Remove the screws on the bottom part of the packaging side plates.
4. Lift the main package up and off the unit and remove the packing materials from the unit.
5. Check that the label inside the UPS front door corresponds to the system ordered, especially the input/output voltages.
6. Unbolt the unit from the pallet.
7. Remove the unit from the pallet with a fork lift.
8. Use a fork lift or hand truck to transport the unit to the installation site or storage site. Study the footprint to decide how you will move the UPS through doorways and into position.
9. Install the separately shipped conduit connection kit. See the conduit connection kit for installation instructions.

105 Storing the UPS and Batteries

You can store the UNITY/I UPS between -4° and 104° F (-20° and 40° C). However, BEST recommends that the unit and batteries be stored between 59° and 77° F (15° and 25° C). This temperature range or cooler allows batteries to have a longer shelf life. Recharge stored batteries every 90 to 120 days.

106 Finding a Location for the UPS

Keep these guidelines in mind when you choose the location for the UPS system and the batteries.

- Place the UPS in a clean, dust-free environment, free of contaminants. The air must be free to circulate around the UPS cabinet and any battery cabinets or racks.
- Avoid placing the unit in direct sunlight or near other heat sources.
- Make sure that the ambient temperature is 32° to 104° F (0° to 40° C). Ideal temperature is 77° F (25° C).

NOTE: At 95° F (35° C), battery life will be about one-half of what it would be at a normal temperature of 77° F (25° C). At 113° F (45° C), battery life will be about one-fourth of normal.

- Make sure that the floor can support the weight of the UPS, external batteries, and any other necessary equipment. See [Table 4](#) in Section 102 or [Table 8](#) in Section 103 for weights and floor loading specifications.
- The unit can be placed close to walls as long as there is enough clearance for the front doors to open. Required service clearance is 3 feet (914 mm) at the front and 3 feet (914 mm) at the top of the unit. If possible, allow a minimum of 3 feet (914 mm) of clearance around the entire unit for easier servicing.
- All service access is from the front and top of the unit. Cable entry is from the bottom of the unit.
- Do not operate the UPS or batteries in a sealed room or container.

107 Technical Support

Best Power Technology, Incorporated is committed to outstanding customer service. Our Technical Support Center is happy to help you with any problems or answer any questions you may have. A service technician is available 24 hours a day, 365 days a year.

Please have the **UPS model number** and **serial number** available when you call. See the ID label located inside the front door of the UPS.

Technical Support: 1-800-356-5737 (U.S.A. and Canada) or 1-608-565-2100

Technical Support Fax: 1-608-565-7642 or 1-608-565-2509

Bulletin Board Service: 1-608-565-7424

CompuServ: Type "Go BEST" at any ! prompt

Section 200: Installation

WARNING!

Before continuing, read the warnings on the inside front cover of this manual.

Insulated Tools and Other Equipment Needed:

- Torque wrench in inch-pounds or newton-meters
- Standard U.S. and metric wrenches
- Petroleum jelly or conductive grease
- Mallet
- Volt-Ohm meter (True RMS - Digital)
- Pliers
- Ratchet and sockets
- Electrical tape
- Standard and Phillips screwdrivers
- Torx head screwdriver set
- Brush (for applying petroleum jelly or conductive grease to battery terminals)
- *UNITY/I User Manual*
- Phase rotation meter

The customer must provide all cabling and interconnection hardware.

201 Installing the Maintenance Bypass Cabinet (MBC) and UPS

IMPORTANT!

If you do not have a BEST maintenance bypass cabinet (MBC), you must provide overcurrent protection and a UPS input AC disconnect means.

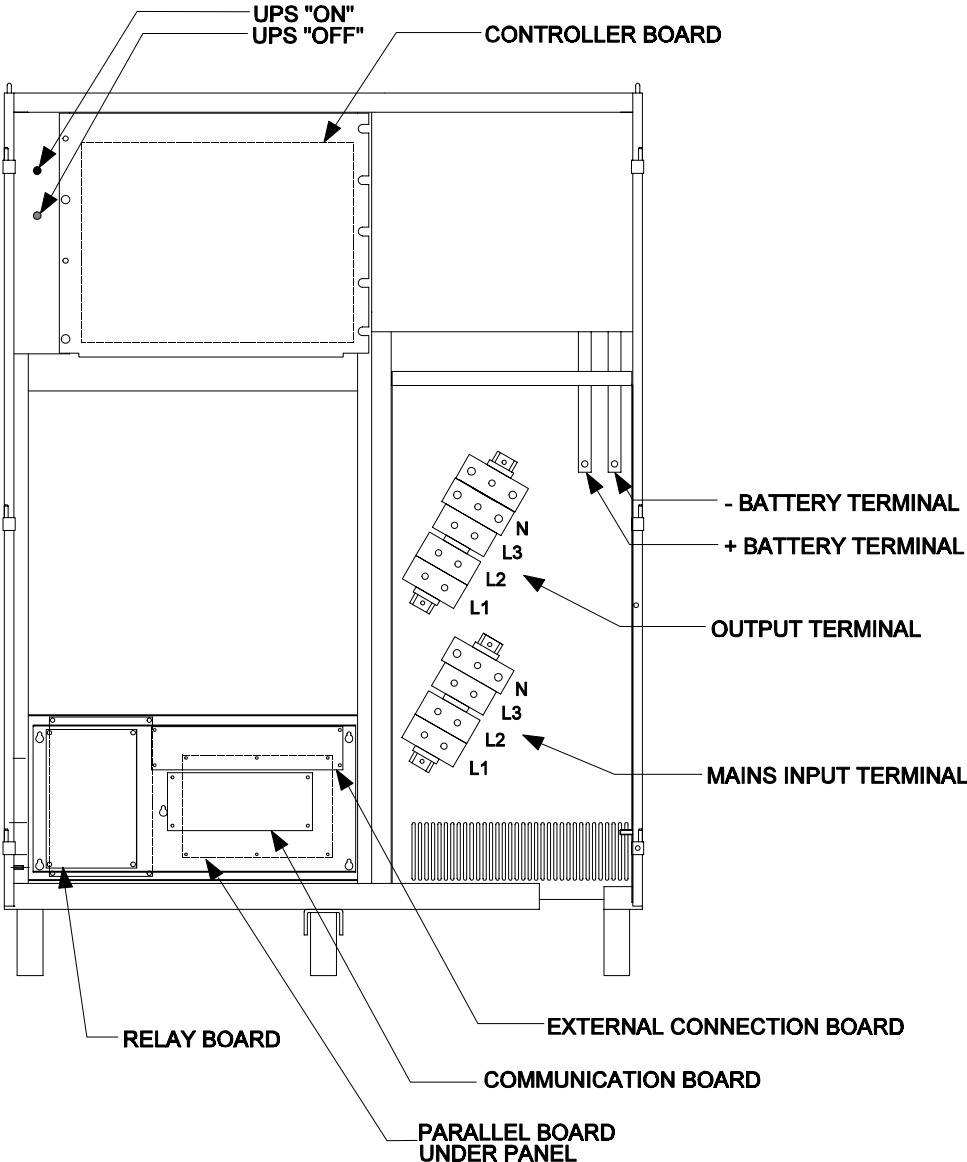
BEST **strongly recommends** that a means of bypassing the UPS from the critical load be provided for maintenance.

Follow these guidelines when installing the MBC and UPS:

- Use the information in [Section 106](#) to find an appropriate location for the UPS. Install the conduit connection kit per the instructions provided with the conduit connection kit.
- Install the MBC within sight of the UPS. When installing the MBC, see [Figure 4](#) or [5](#) and any instructions provided with the MBC.
- Install the AC input and UPS output in separate conduits. **UPS output cabling shall be installed in dedicated conduit systems** and not shared with other electrical circuits.
- Control wiring must be installed in separate conduit.
- Good ground connections are necessary to reduce electrical noise and make the operation of the UPS and the loads safe. Follow the grounding guidelines in the installation wiring diagram. Refer to the National Electrical Code (NEC), appropriate IEEE documents, and all applicable codes.
- When installing the AC wiring, refer to [Figure 3](#), [4](#), or [5](#) and to any additional diagrams provided with the UPS.
- [Figures 3](#), [4](#), and [5](#) show **typical installations**. Your installation may differ.
 - If you are installing the UPS with **no maintenance bypass cabinet**, see [Figure 3](#).
 - If you have a UT340 or UT360 with a BEST-supplied rotary switch MBC, see [Figure 4](#).
 - If you have a UT380 or UT3100 with a BEST-supplied three-breaker MBC, see [Figure 5](#).
- See [Figure 2](#) for a front view of the UPS with the covers removed. See [Figure 6](#) for information on the external connection board. See [Figure 7](#) for information on the optional communication interface board. See [Figure 8](#) for information on the optional relay board.
- If you have any questions, contact BEST's Technical Support Center for assistance (see [Section 107](#)).

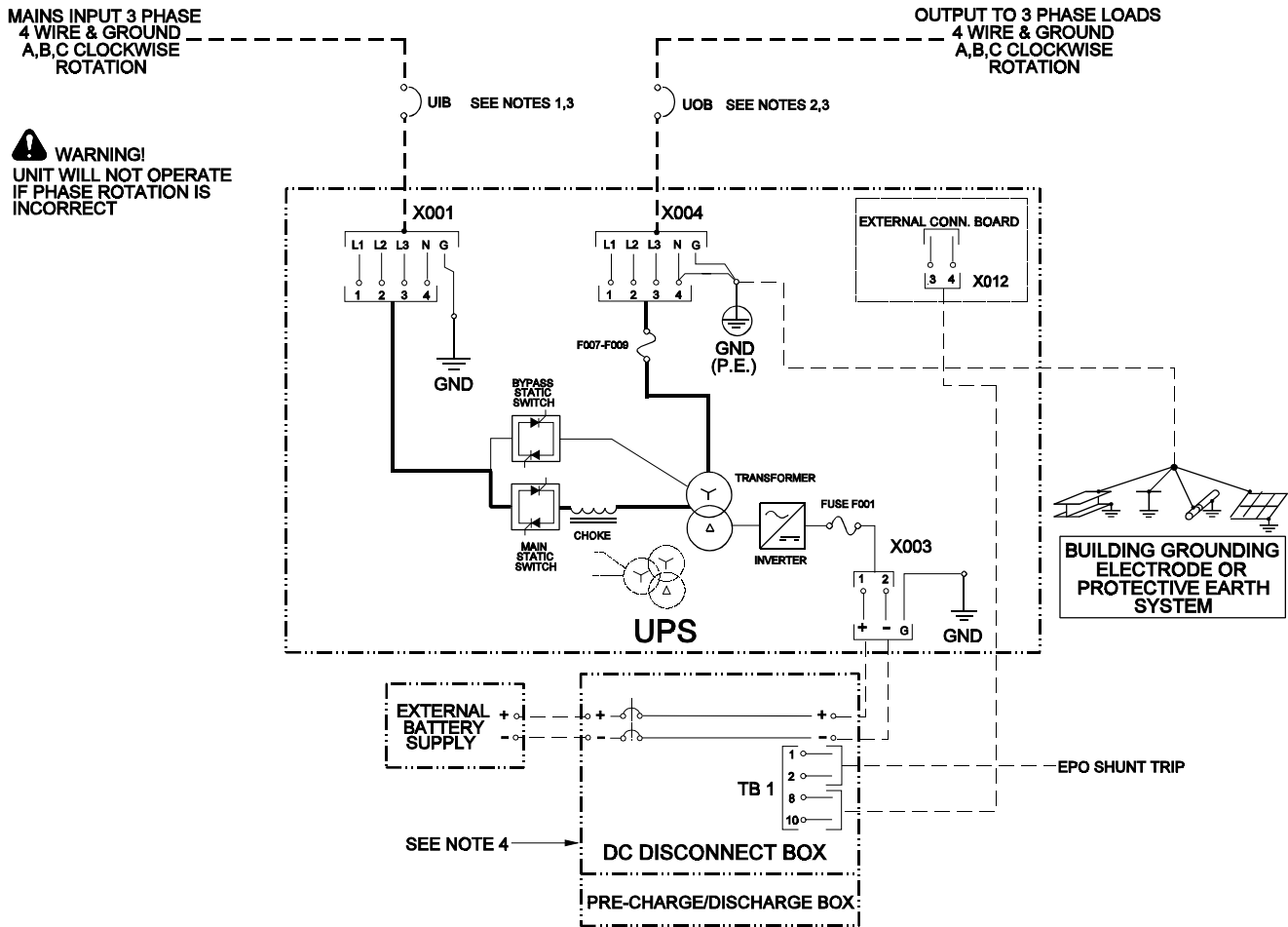
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Figure 2: Front View (Covers Removed)



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Figure 3: UT340 - UT3100 Installation Wiring Diagram, Typical Installation, No External Maintenance Bypass Cabinet



NOTE 1: (a) For a UT340 or UT360, see [Table 1](#) in Section 102 for recommended input overcurrent protection. (b) For a UT380 or UT3100, see [Table 5](#) in Section 103 for recommended input overcurrent protection.

NOTE 2: (a) For a UT340 or UT360, see [Table 2](#) in Section 102 for recommended output overcurrent protection. (b) For a UT380 or UT3100, see [Table 6](#) in Section 103 for recommended output overcurrent protection.

NOTE 3: You must provide overcurrent protection and UPS input AC disconnect means.

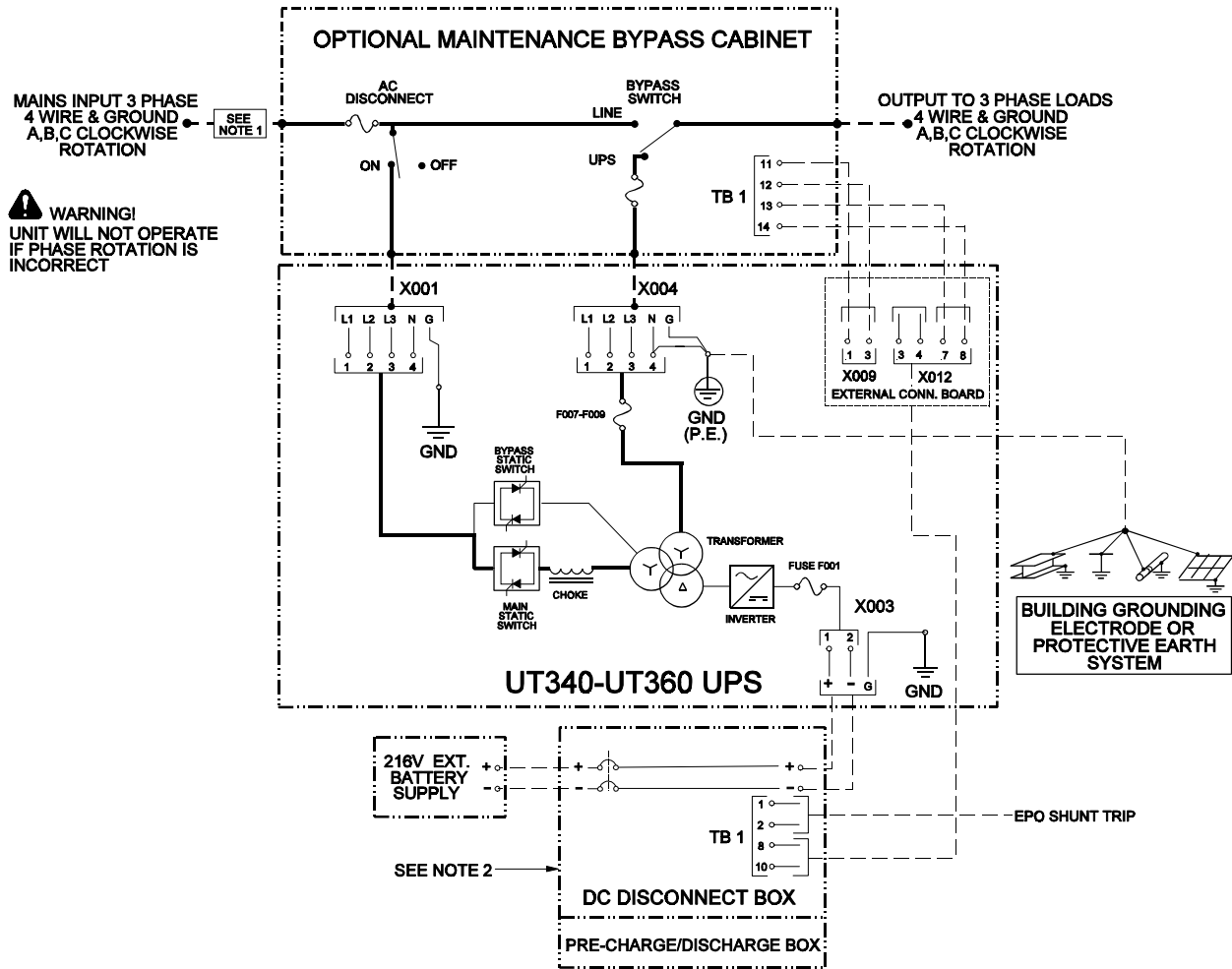
NOTE 4: (a) Refer to any instructions provided with the DC disconnect (DCD) and pre-charge/discharge switch. (b) The pre-charge/discharge box must be located less than 10 feet (3 m) from the DC disconnect.

ADDITIONAL NOTES:

- A qualified electrician must install the UPS according to all applicable codes.
- All power and control wires must be in separate conduits.
- The grounding electrode conductor (protective earth—PE) must be the same size (ampacity) as the UPS input conductors. Conduit is not an acceptable grounding electrode conductor—see National Electrical Code Section 250-91(a).
- A UT340 or UT360 unit is wired from the factory as a separately derived system. Output neutral is bonded to equipment ground through main bonding jumper inside the UPS. See National Electrical Code Article 250-5(d) and 250-26 for proper installation grounding.

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Figure 4: UT340 and UT360 Installation Wiring Diagram, Typical Installation



NOTE 1: Size the mains input overcurrent protection device per applicable codes. See the table below for mains input voltage and current ratings.

Mains Input		
UPS Model	VAC	Maximum Amps
UT340	208	200
UT340	480	86
UT360	208	301
UT360	480	130

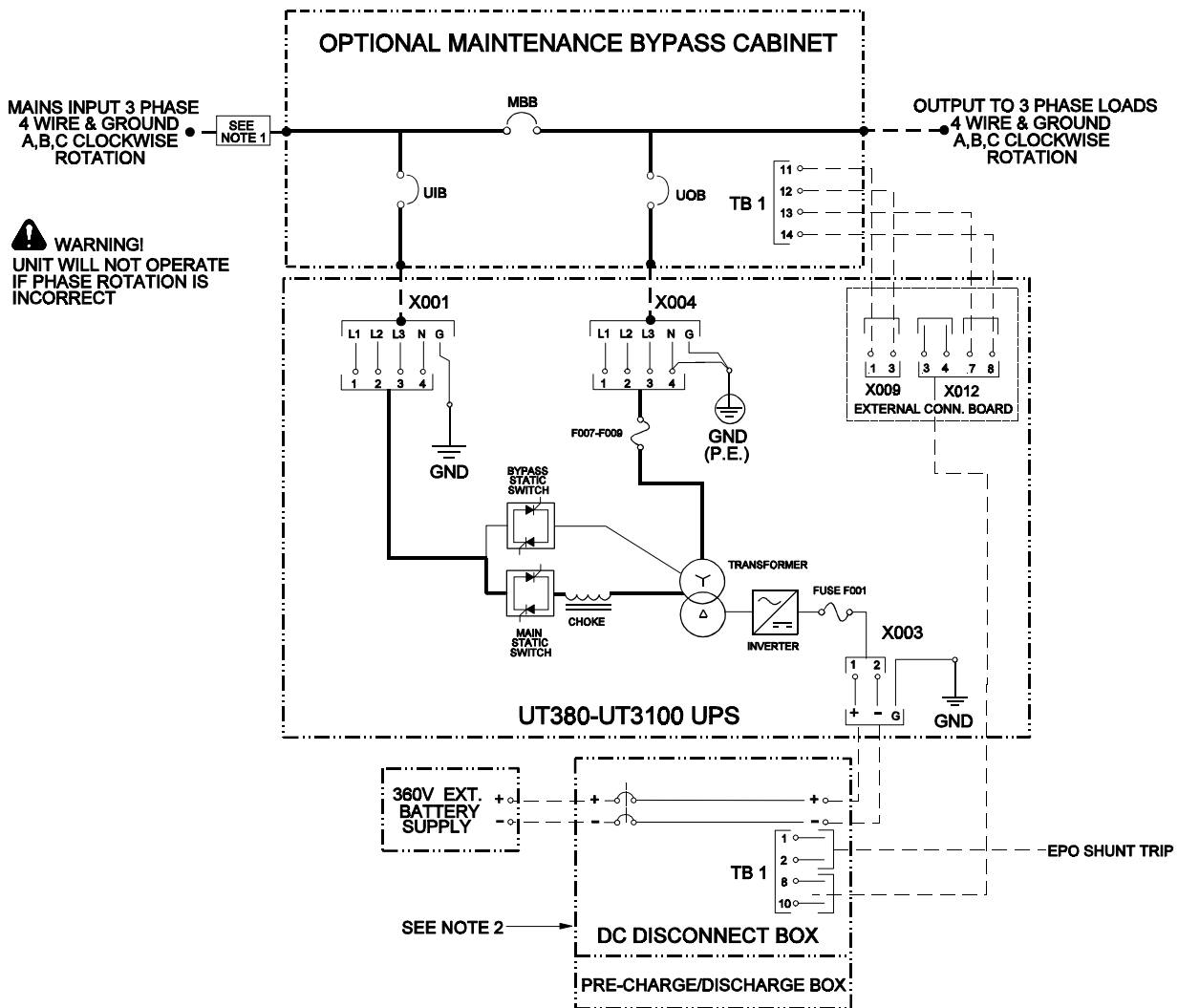
NOTE 2: (a) Refer to any instructions provided with the DC disconnect (DCD) and pre-charge/discharge box. (b) The pre-charge/discharge box must be located less than 10 feet (3 meters) from the DC disconnect.

ADDITIONAL NOTES:

- A qualified electrician must install the UPS according to all applicable codes.
- All power and control wires must be in separate conduits.
- The grounding electrode conductor (protective earth—PE) must be the same size (ampacity) as the UPS input circuit conductors. Conduit is not an acceptable grounding electrode conductor—see National Electrical Code Section 250-91(a).
- A UT340 or UT360 unit is wired from the factory as a separately derived system. Output neutral is bonded to equipment ground through main bonding jumper inside the UPS. See National Electrical Code Article 250-5(d) and 250-26 for proper installation grounding.
- If you do not have a BEST-supplied maintenance bypass cabinet (MBC), you must provide overcurrent protection and UPS input AC disconnect means.
- The maintenance bypass switch must be a 4-pole device which switches all three phases and neutral. If you are using a 3-pole device, contact BEST's Technical Support Center for instructions to convert the unit to a not-separately derived system.

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Figure 5: UT380 and UT3100 Installation Wiring Diagram, Typical Installation



NOTE 1: Size the mains input overcurrent protection device per applicable codes. See the table below for mains input voltage and current ratings.

Mains Input		
UPS Model	VAC	Maximum Amps
UT380	480	173
UT3100	480	216

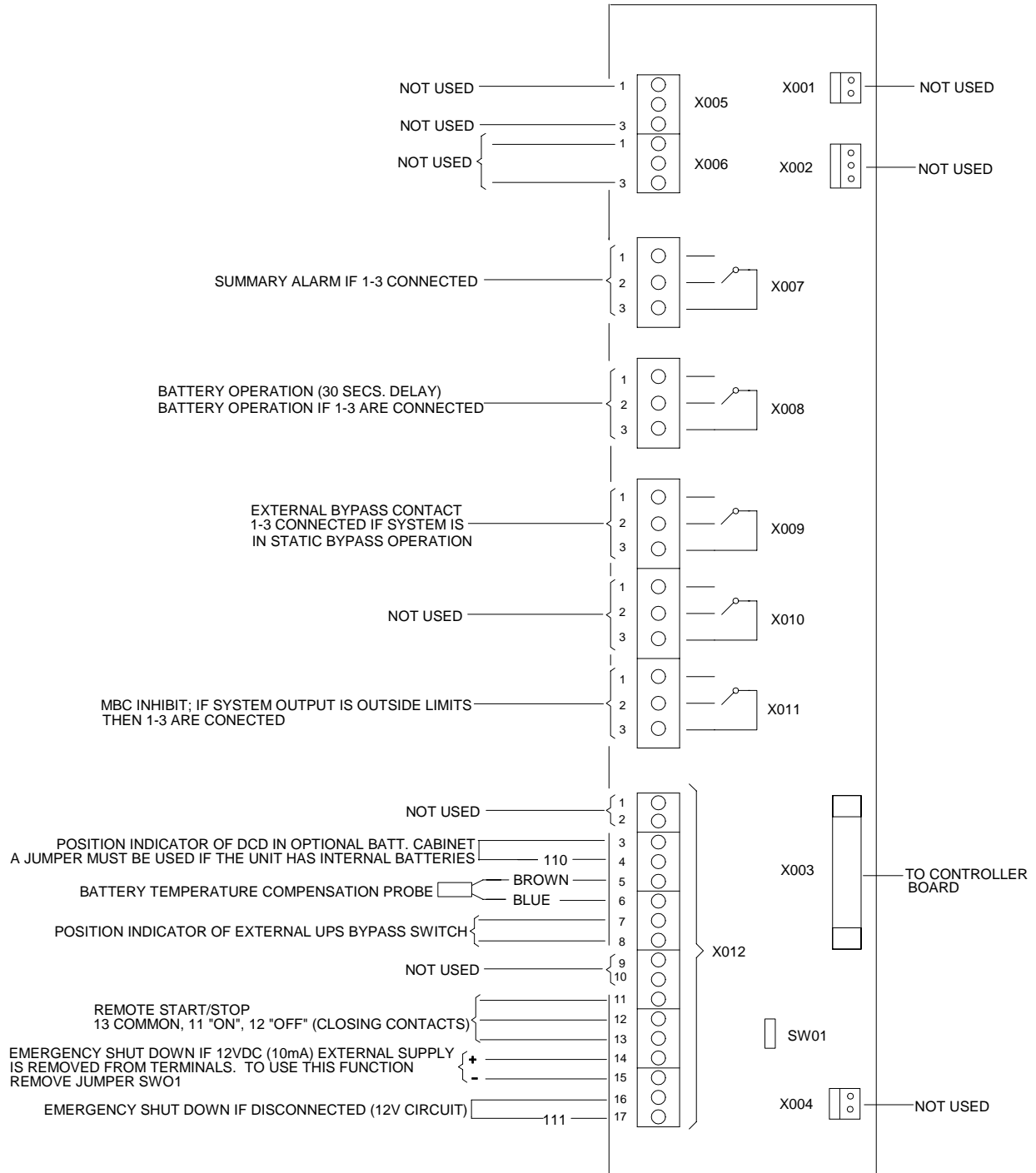
NOTE 2: (a) Refer to any instructions provided with the DC disconnect (DCD) and pre-charge/discharge box.
(b) The pre-charge/discharge box must be located less than 10 feet (3 meters) from the DC disconnect.

ADDITIONAL NOTES:

- A qualified electrician must install the UPS according to all applicable codes.
- All power and control wires must be in separate conduits.
- If you do not have a BEST-supplied maintenance bypass cabinet (MBC), you must provide overcurrent protection and UPS input AC disconnect means.

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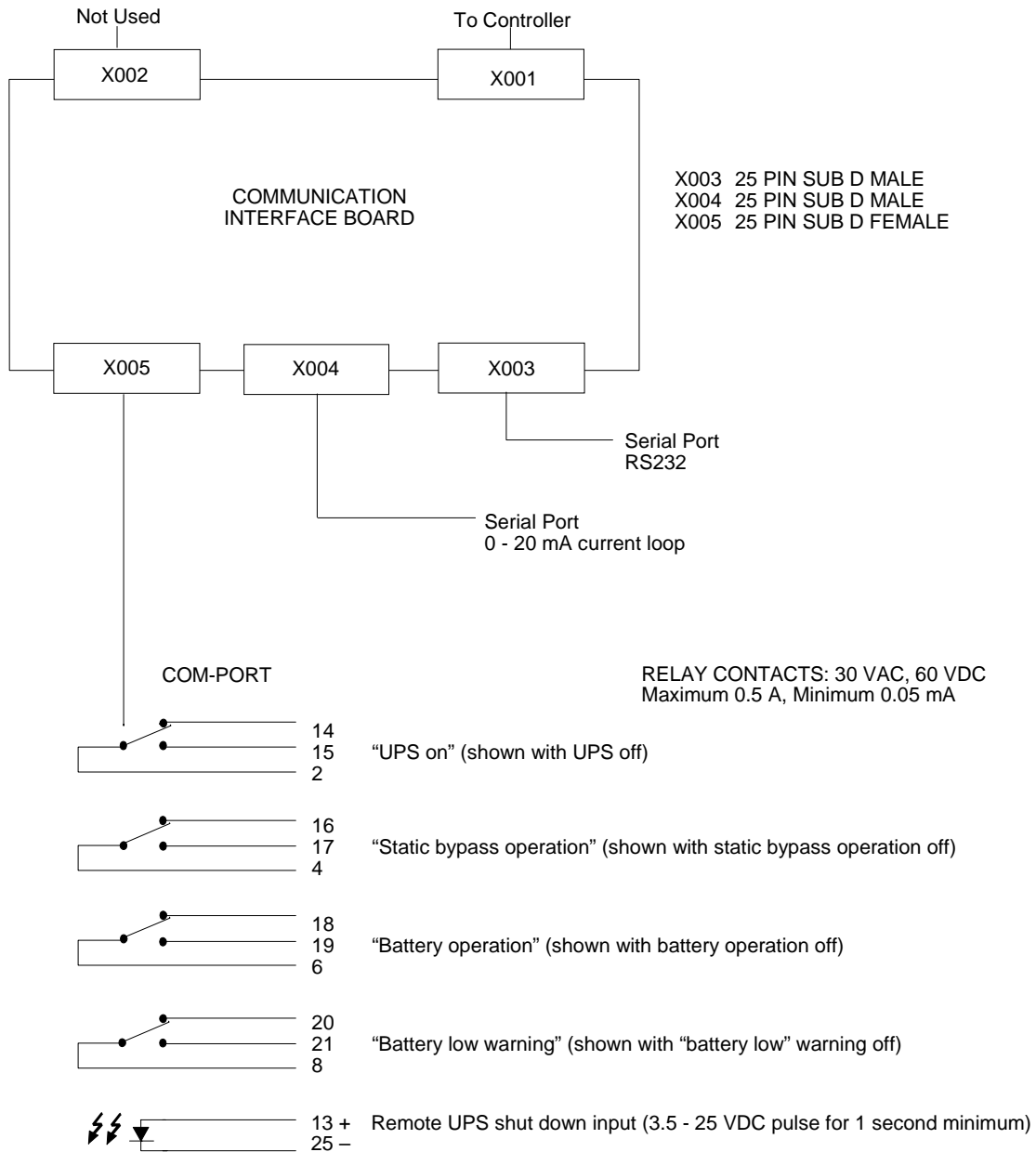
Figure 6: External Connection Board
Use Class 1 wiring methods.



X007-X011 ARE CHANGE OVER RELAY CONTACTS (NOT TO EXCEED NEC ART. 725 C CLASS 2 LIMITS)

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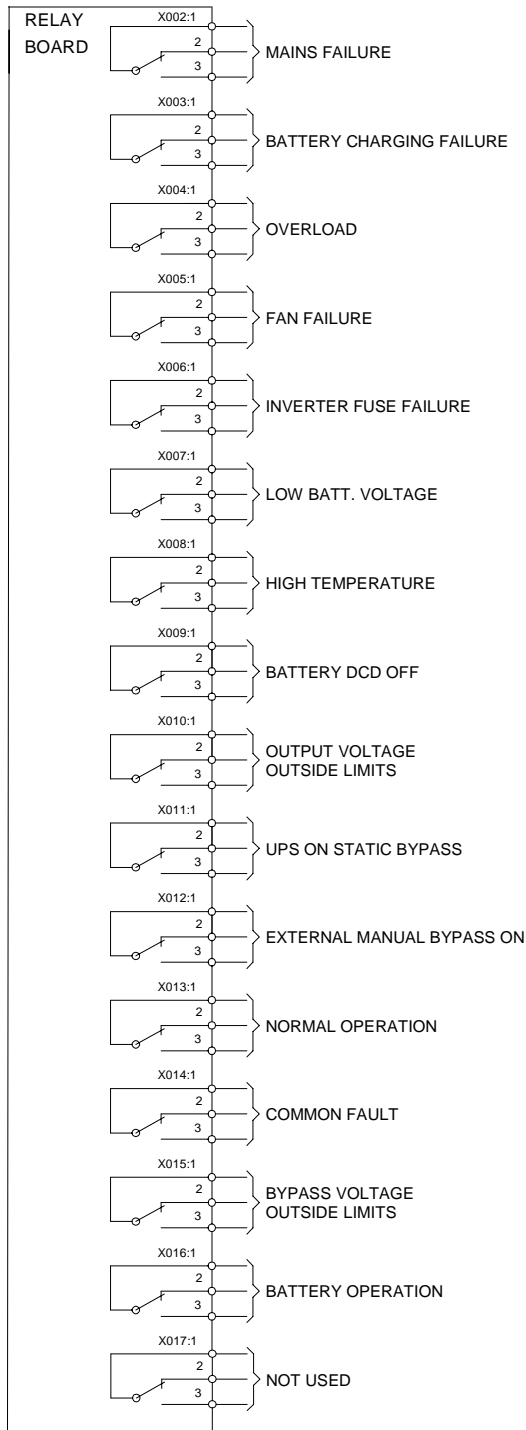
Figure 7: Communication Interface Board (Option)
Use Class 1 wiring methods.



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Figure 8: Relay Board (Option)

The relays are shown in the alarm position and correspond to non-energized coils.



Description	Minimum	Maximum
Contact voltage - AC	6 V	250 V
Contact current - AC *	50 mA	8 A
Contact voltage and current - DC *	6 V / 50 mA	250 V / 0.3 A 6 V / 8 A

* Resistive load

202 Installing the External Batteries and DC Disconnect (DCD)

External batteries must be installed and connected to the UPS by a qualified service person who is familiar with UPS battery installations and applicable building and electrical codes. The qualified service person should read this entire section before the UPS and batteries arrive.



DANGER!

Full voltage and current are always present at the battery terminals. The batteries used in this system can produce dangerous voltages, extremely high currents, and a risk of electric shock. They may cause severe injury if the terminals are shorted together or to ground (earth). You must be extremely careful to avoid electric shock and burns caused by contacting battery terminals or shorting terminals during battery installation. Do not touch uninsulated battery terminals.

A qualified service person who is familiar with battery systems and required precautions must install and service the batteries. The installation must conform to national and local codes. Keep unauthorized personnel away from batteries.

The qualified service person must take these precautions:

1. Wear protective clothing, such as rubber gloves and boots and protective eye wear. Batteries contain caustic acids and toxic materials and can rupture or leak if mistreated. Remove rings and metal wristwatches or other metal objects and jewelry. Do not carry metal objects in your pockets where the objects can fall into the battery cabinet.
2. Tools must have insulated handles and must be insulated so that they will not short battery terminals. Do not allow a tool to short between individual or separate battery terminals or to the cabinet or rack. Do not lay tools or metal parts on top of the batteries, and do not lay them where they could fall onto the batteries or into the cabinet.
3. Install the batteries as shown on the drawing provided with the batteries. When connecting cables, never allow a cable to short across a battery's terminals, the string of batteries, or to the cabinet or rack.
4. Align the cables on the battery terminals so that the cable lug will not contact any part of the cabinet or rack, even if the battery is moved. Keep the cable away from any sharp metal edges.
5. Install the battery cables so they cannot be pinched by the UPS or battery cabinet doors.

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 **DANGER!**

6. Do not connect the battery terminal to ground (earth). If any battery terminal is inadvertently grounded, remove the source of the ground. Contacting any part of a grounded battery can cause a risk of electric shock.
7. To reduce the risk of fire or electric shock, install the batteries in a temperature and humidity controlled indoor area, free of contaminants.
8. Battery system chassis ground (earth) must be connected to the UPS chassis ground (earth). If you use conduit, this ground conductor must be routed in the same conduit as the battery conductors.
9. Where conductors may be exposed to physical damage, protect the conductors in accordance with all applicable codes.
10. If you are replacing batteries or repairing battery connections, shut off the UPS and remove both AC and DC power.

Follow these guidelines when installing the batteries:

- Refer to any instructions provided with the batteries.
- Refer to any instructions provided with the DC disconnect (DCD) and pre-charge/discharge switch.
- External batteries require a fused disconnect or a DC circuit breaker. There should be a disconnecting means for each battery string. The external battery fuse protects the battery cables. Size the cables based on the overcurrent protection device.
- The battery cables must be sized for a total maximum voltage drop of 2.0 VDC at the rated DC current.
- Wherever conductors may be exposed to physical damage, protect the conductors in accordance with any applicable codes. This includes battery cables between the UPS and the battery system and cables between battery cabinets or racks.
- BEST recommends routing battery cables through flexible conduit. Install flexible conduit for battery cables according to local or national code.
- The battery system ground (earth) must be connected to the UPS chassis ground (earth). This ground conductor must be routed with the battery cables.

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- Clean the cables and battery terminals before making the battery connections. Apply a thin coating of conductive grease before making the battery connections, or apply petroleum jelly to the entire connection after it has been made.
- Torque battery connections to the battery manufacturer's specifications.

Follow the steps below and any instructions provided with the battery system:

1. Connect the cables **between batteries**.
 - a. In each battery string, connect the cables between batteries as shown in the battery installation diagram provided with the batteries.
 - b. Meter the positive (+) and negative (–) terminal on each battery string to verify proper nominal voltage and polarity.
2. Connect the battery cables **between battery strings**.
 - a. Connect the negative (–) cables between battery strings as shown in the battery installation diagram provided with the batteries.
 - b. Meter the DC voltage between the positive terminals of the strings. The voltage should measure less than 5 volts. If it measures greater than 5 volts, correct any wiring errors before you continue.
 - c. Connect the positive (+) cables between battery strings as shown in the battery installation diagram provided with the batteries.
3. Install the DC disconnect (DCD) and pre-charge/discharge switch. Refer to Figure 3, 4 or 5 and to any instructions provided with the DCD and pre-charge/discharge switch.
4. Connect the external batteries to the UPS.
 - a. Connect the positive (+) cable(s) to the UPS first. Install ring connectors for 10 mm bolts as required.
 - b. To prevent short circuits, insulate the UPS end of the negative (–) cable(s).
Do not connect the negative (–) cables to the UPS yet.
 - c. Connect the positive (+) cable(s) to the battery system and tighten to the proper torque specifications.
 - d. Connect the negative (–) cable(s) to the battery system and tighten to the proper torque specifications.

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5. Check the DC voltage.
 - a. Connect the DC fuse(s) as shown in the battery installation diagram provided with the batteries. Verify proper voltage and polarity at the battery pack. See [Table 3](#) in Section 102 or [Table 7](#) in Section 103 for nominal DC voltage.
 - b. Turn the DC disconnect (DCD) “ON.”
 - c. Meter for proper nominal DC voltage at the UPS end of the cables. Make sure the polarity agrees with the markings on the UPS battery input terminals.
 - d. After checking the DC voltage, turn the DC disconnect (DCD) “OFF.”
6. Connect the negative (–) cable(s) to the UPS. Tighten to the proper torque specifications.
7. Replace all covers.
8. Continue with [Section 300](#), “Initial Startup and Phase Check.”

Battery Replacement Information

Only a qualified service person familiar with battery systems should replace batteries. See [Section 500](#), “Shutdown Procedures,” to bypass and shut down the UPS.

Review all of the warnings at the beginning of [Section 202](#) before replacing the batteries.

- **Use the Same Number and Type of Battery:** To ensure continued superior performance of your UPS and to maintain proper battery charger operation, you must replace the batteries with the same number of batteries. The batteries must be the same manufacturer type as the original batteries and have the same voltage and ampere-hour rating as the original batteries.
- **Verify that the Battery Terminal is Not Grounded:** If any battery terminal is inadvertently grounded, you must remove the connection from the terminal to ground (earth) before you service the batteries. Contacting any part of a grounded battery can cause a risk of electric shock. An electric shock will be less likely if you disconnect the ground connection before you service the batteries.
- **Handle Used Batteries with Care:** Assume that old batteries are fully charged. Use the same precautions you would use when handling a new battery. Do not short battery terminals or the battery string with a cable or tool when you disconnect the batteries.

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- **Dispose of Batteries Properly:** For assistance, call BEST's Technical Support Center at 1-800-356-5737 (U.S.A. or Canada) or call your local BEST office.

 **WARNING!**

Do not dispose of batteries in a fire because the batteries could explode.

Do not open or mutilate batteries. Released electrolyte is harmful to the skin and eyes and may be toxic.

Batteries contain lead. Many state and local governments have regulations about disposing of used batteries. Dispose of batteries properly. For assistance, call BEST's Technical Support at 1-800-356-5737 or call your local BEST office.

Section 300: Initial Startup and Phase Check

 **WARNING!**

Some units have been programmed at the factory for "autostart." If programmed for "autostart," the unit will turn on **any time** mains (AC line) is applied (after a 60-second delay). For more information or to change this feature, see the user manual.

Before continuing, read the warnings on the inside front cover of this manual.

After installing the unit, use this section to perform the initial startup and the phase check for the maintenance bypass cabinet (MBC).

The steps in this section are for a unit with a BEST-supplied maintenance bypass cabinet (MBC).

- If you have a unit with a BEST-supplied **rotary switch** MBC, see [Section 301](#).
- If you have a unit with a BEST-supplied **three-breaker** MBC, see [Section 302](#).

301 Initial Startup and Phase Check for Units with a BEST-Supplied Rotary Switch MBC

Follow this Procedure Exactly! No Load Should Be Connected!

1. Make sure that all AC and DC power is off.
2. Switch the UPS bypass switch to “UPS.”
3. Make sure that the main circuit breaker in the load panel is off so that the loads cannot receive power from the UPS.
4. At the mains AC input panel, switch on the input power to the UPS and maintenance bypass cabinet (MBC).
5. Switch the UPS AC disconnect switch “ON.” The UPS display should show *System type xxkVA xxxV*, and an audible alarm should sound.
6. Within 20 seconds, the display should show ***Stand-by***.
7. Turn the pre-charge/discharge switch to the pre-charge position and hold it until the LED turns off.
8. Switch the battery DC disconnect (DCD) “ON.”
9. Check the phase rotation at the service panel and the unit. The unit will not start if the phase rotation is incorrect. **The phase rotation must be A, B, C and clockwise.**
10. When the audible alarm stops, push the green “on” button located inside the UPS front door. The display will show *Normal operation load power xx%*.

NOTE: One or more alarms may occur. If the alarm(s) persists for more than 20 seconds, refer to the “Alarms” section of the user manual. If the unit activates a “battery monitor alarm,” you should set the user parameter “battery monitor reset” to “ON.”





11. If the UPS is connected to a generator, verify that the unit operates properly on generator power before continuing. If the UPS operates properly on generator power, continue this procedure. If the UPS does not operate properly on generator power, phone BEST’s Technical Support Center for assistance.

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⚠ CAUTION

Before you switch the UPS bypass switch from “UPS” to “LINE”, use the steps below to check for correct voltage, phasing, and system operating mode.

12. Program the unit into static bypass operation:

- a. Press  to access the user parameters.
- b. Press the  or  key until the display shows *Bypass operation: OFF*.
- c. Press  to turn static bypass operation on. The display should show *Bypass operation*.

13. At the maintenance bypass cabinet (MBC), make sure the UPS output voltage is approximately the same as the AC line input voltage (there may be slight differences). Use a true RMS voltmeter to measure the phase-to-neutral voltage at the MBC AC line input and the MBC output:

MBC AC Line Input	MBC Output
a. <i>L1 to neutral</i> _____ VAC	<i>L1 to neutral</i> _____ VAC
b. <i>L2 to neutral</i> _____ VAC	<i>L2 to neutral</i> _____ VAC
c. <i>L3 to neutral</i> _____ VAC	<i>L3 to neutral</i> _____ VAC

The voltages in the first column should be similar to the voltages in the second column. If the voltages are more than 10 volts apart for 208 V nominal or 25 volts apart for 480 V nominal, check the connections and correct any wiring problems before continuing.

14. At the maintenance bypass cabinet (MBC), make sure the UPS output voltage and the AC line input voltage are in phase. To do this, measure the AC voltages between the following points at the MBC AC line input and the MBC output:

MBC AC Line Input		MBC Output	
a. <i>L1 input</i>	to	<i>L1 output</i>	_____ VAC
b. <i>L2 input</i>	to	<i>L2 output</i>	_____ VAC
c. <i>L3 input</i>	to	<i>L3 output</i>	_____ VAC

These readings must not be more than 10 VAC! If they are, call BEST’s Technical Support Center or your local BEST office.

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15. At the maintenance bypass cabinet (MBC), measure the following:

- a. *N input to Ground* _____ VAC
- b. *N output to Ground* _____ VAC
- c. *N input to N output* _____ VAC

“*N input to N output*” should not exceed “*N input to Ground.*” If it does, call BEST’s Technical Support Center.

16. Check for proper voltages at the bypass switch load output terminals and the load distribution panel(s).

- | Bypass Switch Load Output | Load Panel Input |
|-----------------------------------|--------------------------------|
| a. <i>L1 to neutral</i> _____ VAC | <i>L1 to neutral</i> _____ VAC |
| b. <i>L2 to neutral</i> _____ VAC | <i>L2 to neutral</i> _____ VAC |
| c. <i>L3 to neutral</i> _____ VAC | <i>L3 to neutral</i> _____ VAC |





17. Switch the UPS bypass switch to “BYPASS.”

18. Recheck for proper voltages at the bypass switch load output and the load distribution panel(s).

- | Bypass Switch Load Output | Load Panel Input |
|-----------------------------------|--------------------------------|
| a. <i>L1 to neutral</i> _____ VAC | <i>L1 to neutral</i> _____ VAC |
| b. <i>L2 to neutral</i> _____ VAC | <i>L2 to neutral</i> _____ VAC |
| c. <i>L3 to neutral</i> _____ VAC | <i>L3 to neutral</i> _____ VAC |

19. Switch the UPS bypass switch to “UPS.”

20. Return the UPS to normal operation mode:

- a. Press  to access the user parameters.
- b. Press the  or  key until the display shows `Bypass operation: ON`.
- c. Press  to turn static bypass operation off. The display should show `Normal operation load power xx%`.

You can now apply loads to the system. As the last step of the installation, BEST recommends that you clear the events log. See [Section 400](#), “Clearing the Events Log.”

302 Initial Startup and Phase Check for Units with a BEST-Supplied Three-Breaker MBC

Follow this Procedure Exactly! No Load Should Be Connected!

1. Make sure that all AC and DC power is off.
2. Switch the maintenance bypass breaker (MBB) “OFF.”
3. Switch the UPS output breaker (UOB) “OFF.”
4. At the mains AC input panel, switch on the input power to the UPS and maintenance bypass cabinet (MBC).
5. Switch the UPS input breaker (UIB) “ON.” The display should show `System type xxxkVA xxxV`, and an audible alarm should sound.
6. Within 20 seconds, the display should show `**Stand-by**`.
7. Turn the pre-charge/discharge switch to the pre-charge position and hold it until the LED turns off.
8. Switch the battery DC disconnect (DCD) “ON.”
9. Check the phase rotation at the service panel and the unit. The unit will not start if the phase rotation is incorrect. **The phase rotation must be A, B, C and clockwise.**
10. When the audible alarm stops, press the green “on” button located inside the UPS front door. The UPS display will show `Normal operation load power xx%`.

NOTE: One or more alarms may occur. If the alarm(s) persists for more than 20 seconds, refer to the “Alarms” section of the user manual. If the unit activates a “battery monitor alarm,” you should set the user parameter “battery monitor reset” to “ON.”





11. If the UPS is connected to a generator, verify that the unit operates properly on generator power before continuing. If the UPS operates properly on generator power, continue this procedure. If the UPS does not operate properly on generator power, phone BEST’s Technical Support Center for assistance.

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 CAUTION

Before you switch the maintenance bypass breaker (MBB) “ON,” use the steps below to check for correct voltage, phasing, and system operating mode.

12. Program the unit into static bypass operation:

- a. Press  to access the user parameters.
- b. Press the  or  key until the display shows `Bypass operation: OFF`.
- c. Press  to turn static bypass operation on. The display should show `Bypass operation`.

13. Switch the UPS output breaker (UOB) “ON”.

14. At the maintenance bypass cabinet (MBC), make sure that the UPS output voltage is approximately the same as the AC line input voltage (there may be slight differences). Use a true RMS voltmeter to measure the phase-to-neutral voltage at the MBC AC line input and the MBC output.

MBC AC Line Input	MBC Output
a. <i>L1 to neutral</i> _____ VAC	<i>L1 to neutral</i> _____ VAC
b. <i>L2 to neutral</i> _____ VAC	<i>L2 to neutral</i> _____ VAC
c. <i>L3 to neutral</i> _____ VAC	<i>L3 to neutral</i> _____ VAC

The voltages in the first column should be similar to the voltages in the second column. If the voltages are more than 10 volts apart for 208V nominal or 25 volts apart for 480 V nominal, check the connections and correct any wiring problems before continuing.

15. At the maintenance bypass cabinet (MBC), make sure the UPS output voltage and AC line input voltage are in phase. To do this, measure the AC voltage between the following points at the MBC AC line input and the MBC output:

MBC AC Line Input		MBC Output	
a. <i>L1 input</i>	to	<i>L1 output</i>	_____ VAC
b. <i>L2 input</i>	to	<i>L2 output</i>	_____ VAC
c. <i>L3 input</i>	to	<i>L3 output</i>	_____ VAC

These readings must not be more than 10 VAC! If they are, call BEST’s Technical Support Center or your local BEST office.

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16. At the maintenance bypass cabinet (MBC), measure the following:

- | | |
|-------------------------------|-----------|
| a. <i>N input to Ground</i> | _____ VAC |
| b. <i>N output to Ground</i> | _____ VAC |
| c. <i>N input to N output</i> | _____ VAC |

“*N input to N output*” should not exceed “*N input to Ground*.” If it does, call BEST’s Technical Support Center.

17. Check for proper voltages at the maintenance bypass cabinet (MBC) load output terminals and the load distribution panel(s).

- | MBC Load Output | Load Panel Input |
|-----------------------------------|--------------------------------|
| a. <i>L1 to neutral</i> _____ VAC | <i>L1 to neutral</i> _____ VAC |
| b. <i>L2 to neutral</i> _____ VAC | <i>L2 to neutral</i> _____ VAC |
| c. <i>L3 to neutral</i> _____ VAC | <i>L3 to neutral</i> _____ VAC |

18. Switch the maintenance bypass breaker (MBB) “ON.”

19. Switch the UPS output breaker (UOB) “OFF.”





20. Recheck for proper voltages at the MBC load output terminals and load distribution panel(s).

- | MBC Load Output | Load Panel Input |
|-----------------------------------|--------------------------------|
| a. <i>L1 to neutral</i> _____ VAC | <i>L1 to neutral</i> _____ VAC |
| b. <i>L2 to neutral</i> _____ VAC | <i>L2 to neutral</i> _____ VAC |
| c. <i>L3 to neutral</i> _____ VAC | <i>L3 to neutral</i> _____ VAC |

21. Switch the UPS output breaker (UOB) “ON.”

22. Switch the maintenance bypass breaker (MBB) “OFF.”




23. Return the UPS to normal operation:

- a. Press  to access the user parameters.
- b. Press the  or  key until the display shows `Bypass operation: ON`.
- c. Press  to turn static bypass operation off. The display should show `Normal operation load power xx%`.

You can now apply loads to the system. As the last step of the installation, BEST recommends that you clear the events log. See [Section 400](#), “Clearing the Events Log.”

Section 400: Clearing the Events Log

The events log contains the 250 most recent UPS events, including alarms. To clear the events log, follow the steps below:

1. Simultaneously press  and . The display should show `Key in password`.
2. Using the key pad, enter “920701.” The display should show `Logging stack is reset`. The events log is now cleared.
3. Press . The display should show `Normal operation load power xx%`.

If the unit will not be used immediately, go to [Section 500](#), “Shutdown Procedures.”

Section 500: Shutdown Procedures



WARNING!

After shutting down the unit, **wait at least five minutes** before removing any access panels or covers. Access panels should be removed only by **qualified service personnel**.

After shutting down the UPS, there may still be high voltage inside the unit.

TEST BEFORE TOUCHING!





Before continuing, read the warnings on the inside front cover of this manual.

This section tells how to shut down the UPS from normal operation mode.

This procedure is for a unit with a BEST-supplied maintenance bypass cabinet (MBC).

- If you have a unit with a BEST-supplied **rotary switch** MBC, see [Section 501](#).
- If you have a unit with a BEST-supplied **three-breaker** MBC, see [Section 502](#).





501 Shutdown Procedure for Units with a BEST-Supplied Rotary Switch MBC

1.
 - **If you have shut the loads down:** Skip to step 3.
 - **If the loads are to remain powered:** Program the unit into static bypass operation:
 - a. Press  to access the user parameters.
 - b. Press the  or  key until the display shows `Bypass operation: OFF`.
 - c. Press  to turn static bypass operation on. The display should show `Bypass operation`.
2. Switch the UPS bypass switch to “BYPASS.”
3. Press the red “off” button located inside the UPS front door.
4. Switch the UPS AC disconnect switch “OFF.”
5. Switch the DC disconnect (DCD) “OFF.”
6. Turn the pre-charge/discharge switch to the discharge position and hold it until the LED turns off. The UPS display should now be blank.

To restart the unit, see [Section 601](#), “Startup from Maintenance Bypass for Units with a BEST-Supplied Rotary Switch MBC.”

7. (Optional) If the loads are **not** to be powered, turn off all AC power sources to the UPS and maintenance bypass cabinet (MBC).

502 Shutdown Procedure for Units with a BEST-Supplied Three-Breaker MBC

1.
 - **If you have shut the loads down:** Skip to step 4.
 - **If the loads are to remain powered:** Program the unit into static bypass operation:
 - a. Press  to access the user parameters.
 - b. Press the  or  key until the display shows `Bypass operation: OFF`.
 - c. Press  to turn static bypass operation on. The display should show `Bypass operation`.

2. Switch the maintenance bypass breaker (MBB) “ON.”
3. Switch the UPS output breaker (UOB) “OFF.”
4. Press the red “off” button located inside the UPS front door.
5. Switch the UPS input breaker (UIB) “OFF.”
6. Switch the DC disconnect (DCD) “OFF.”
7. Turn the pre-charge/discharge switch to the discharge position and hold it until the LED turns off. The UPS display should now be blank.

To restart the unit, see [Section 602](#), “Startup from Maintenance Bypass for Units with a BEST-Supplied Three-Breaker MBC.”

8. (Optional) If the loads are **not** to be powered, turn off all AC power sources to the UPS and maintenance bypass cabinet (MBC).

Section 600: Startup from Maintenance Bypass









This section tells how to start the UPS from maintenance bypass. The steps in this procedure are for a unit with a BEST-supplied maintenance bypass cabinet (MBC).

- If you have a unit with a BEST-supplied **rotary switch** MBC, see [Section 601](#).
- If you have a unit with a BEST-supplied **three-breaker** MBC, see [Section 602](#).

601 Startup from Maintenance Bypass for Units with a BEST-Supplied Rotary Switch MBC

1. Make sure that the following switches are in the following positions:
 - The UPS AC disconnect switch should be “OFF.”
 - The UPS bypass switch should be on “LINE.”
 - The DC disconnect (DCD) should be “OFF.”
2. Switch the UPS AC disconnect switch “ON.” The UPS display should show *System type xxkVA xxxV* and an audible alarm should sound.









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3. Within 20 seconds, the UPS display should show ****Stand-by****.
4. Turn the pre-charge/discharge switch to the pre-charge position and hold it until the LED turns off.
5. Switch the DC disconnect (DCD) “ON.”
6. Press the green “on” button located inside the front door of the UPS. The UPS display should show Normal operation load power xx%.
7. Program the unit into static bypass operation:
 - a. Press  to access the user parameters.
 - b. Press the  or  key until the display shows Bypass operation: OFF.
 - c. Press  to turn static bypass operation on. The display should show Bypass operation.
8. Switch the UPS bypass switch to “UPS.”
9. Program the unit to normal operation:
 - a. Press  to access the user parameters.
 - b. Press the  or  key until the display shows Bypass operation: ON.
 - c. Press  to switch the bypass operation off. The display should show Normal operation load power xx%.

602 Startup from Maintenance Bypass for Units with a BEST-Supplied Three-Breaker MBC

1. Make sure that the following switches are in the following positions:
 - The UPS input breaker (UIB) should be “OFF.”
 - The UPS output breaker (UOB) should be “OFF.”
 - The UPS maintenance bypass breaker (MBB) should be “ON.”
 - The DC disconnect (DCD) should be “OFF.”
2. Switch the UPS input breaker (UIB) “ON.” The UPS display should show System type xxxkVA xxxV, and an audible alarm should sound.
3. Within 20 seconds, the display should show ****Stand-by****.

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4. Turn the pre-charge/discharge switch to the pre-charge position and hold it until the LED turns off.
5. Switch the DC disconnect (DCD) “ON.”
6. Press the green “on” button located inside the UPS front door. The UPS display should show Normal operation load power xx%.
7. Program the UPS into static bypass operation:
 - a. Press  to access the user parameters.
 - b. Press the  or  key until the display shows Bypass operation: OFF.
 - c. Press  to turn bypass operation on. The display should show Bypass operation.
8. Switch the UPS output breaker (UOB) “ON.”
9. Switch the maintenance bypass breaker (MBB) “OFF.”
10. Program the unit to normal operation:
 - a. Press  to access the user parameters.
 - b. Press the  or  key until the display shows Bypass operation: ON.
 - c. Press  to switch the bypass operation off. The display should show Normal operation load power xx%.

Section 700: Glossary of Terms and Abbreviations

See Section 701 for the glossary of terms. See [Section 702](#) for a list of abbreviations.

701 Glossary of Terms

Ampere (Amp): A unit of electric current equivalent to a steady current produced by one volt applied across a resistance of one ohm.

British thermal unit (BTU): A unit of heat energy equal to the heat needed to raise the temperature of one pound of air-free water from 60° to 61° F at a constant pressure of one standard atmosphere.

Decibel adjusted (dBa): A unit used to show the relationship between an acoustic noise source and a reference sound power level of -85 dBm.

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Ground (Earth): A conducting connection, whether intentional or accidental, by which an electric circuit or equipment is connected to earth or to some conducting body that serves in place of earth.

Load tolerance - symmetrical: Equally balanced loads on a three-phase system.

Load tolerance - asymmetrical: Unbalanced loads on a three-phase system.

Mains: The conductors extending from the service switch, generator bus, or converter bus to the main distribution center in interior wiring. Synonymous with power source.

Noise attenuation - differential mode: The ability to attenuate noise, line to line.

Noise attenuation - common mode: The ability to attenuate noise, line to ground and neutral to ground.

Nominal voltage: The voltage at which a device operates under ideal conditions.

Power factor (PF): The ratio of the true (real) power to the apparent power: root means-square (RMS) voltage times RMS current of an alternating current circuit.

Protective earth (PE): Synonymous with grounding electrode conductor.

Static switch: An electronic switch that has no moving parts.

702 Abbreviations

BCA	Battery cabinet assembly
DCD	DC disconnect switch (may be a separate switch or a switch located on the battery cabinet/rack)
MBB	Maintenance bypass breaker
MBC	Maintenance bypass cabinet
MIB	Main input breaker
MOB	Main output breaker
SKRU	Solenoid key release unit
UIB	UPS input breaker
UOB	UPS output breaker

Best Power Technology, Incorporated, reserves the right to change specifications without prior notice.